

FORDS

PACKAGING SYSTEMS



Maintenance Support Packages

An investment in a Fords Packaging Systems solution is an investment in the long-term success of your business. Reliability and performance is vital, so we design and build our equipment to deliver maximum production at a low cost of ownership and this is evident in our Maintenance Support Packages.

The benefits of a structured maintenance philosophy are clear - increased machine reliability and efficiency, optimised maintenance costs and enhanced staff training.

At Fords Packaging Systems we aim to help with your budget planning, consequently we have developed two Maintenance Support Packages; 'Lifetime' & Standard. Whether you require total cover or just assistance with your own schedules, we can offer a tailored package to meet your requirements.

As the original machine manufacturer, we can evaluate the latest developments to maintain maximum efficiency and performance along with the reassurance and support of expert help and advice from factory trained service technicians.

CONTRACT SERVICE

'LIFETIME'
MAINTENANCE
SUPPORT



STANDARD
MAINTENANCE
SUPPORT



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Fords offer two comprehensive options of maintenance cover – 'Lifetime' Maintenance Support Package covering complete preventative maintenance including tool unit lifetime* guarantee and 'Standard' Maintenance Support Package covering essential preventative maintenance and exclusive discounts.

Benefits of a Fords Maintenance Support Package

- Reduced machine breakdowns
- Prolonged equipment life
- Improved reliability
- Genuine OEM spare parts fully guaranteed
- The skills of an experienced team of Fords factory trained engineers
- Regular monthly payments – known costs at outset
- Reassurance from a reputable company with a 70 year trading history

'Lifetime' Maintenance Support Package

For ultimate peace of mind our fully comprehensive 'Lifetime' maintenance package offers unrivalled support including:

- 3 Year 'Lifetime' contract package - monthly payments fixed for 3 years
- Tool Unit lifetime guarantee*
- Spare parts despatched within one working day
- Pre-planned service visits, fully inclusive of all expenses, scheduled to suit your production requirements.
- Service visits may be used for general service, training, machine optimisation or emergency repair.
- Machine health check report
- On site engineer world-wide within 3 working days
- Priority emergency breakdown service
- True 24 / 365 telephone technical support
- Preferential discount on all other spare parts & upgrades
- Preferential discount on service call-outs
- Remote machine monitoring (where available)

'Standard' Maintenance Support Package

Our 'Standard' maintenance support package ensures that your system operates with maximum efficiency and it includes:

- 12 month 'Standard' contract
- Pre-planned service visits fully inclusive of all expenses
- Machine health check report
- Standard telephone technical support
- Preferential discount on all spare parts
- Preferential discount on all service call-outs

* Tool Unit Life Guarantee is conditional on the press and tool unit being operated in accordance with the operating and maintenance instruction manual, and the foil used is in accordance with the Fords foil specification manual a copy of which is available on request.